

Workshop on Accessibility Principles, Standards and Design

A Summary Report

ASEAN Secretariat, Jakarta, Indonesia 29 July 2016



































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Organized by

ASEAN Secretariat

Asia-Pacific Development Center on Disability (APCD)

Royal Thai Government





























29 July 2016

ASEAN Secretariat

Jakarta, Indonesia

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EXECUTIVE SUMMARY

In collaboration with the ASEAN Secretariat and the Royal Thai Government, the APCD conducted the "Workshop on Accessibility Principles, Standards and Design" for officials of the ASEAN Secretariat and their partners in Jakarta, Indonesia on 29 July 2016. The aim of the Workshop, attended by around 100 participants, was to enhance the understanding and practical knowledge on accessibility of ASEAN Secretariat officials and their partners. This knowledge, in turn, is expected to be applied to the renovation and construction of accessible facilities of the ASEAN Secretariat building.

Present to deliver the opening and welcome remarks were H.E. Dr. Tej Bunnag (Chairman of the Executive Board, APCD) and H.E. Le Luong Minh (Secretary General, ASEAN), respectively, as well as H.E. Busadee Santipitaks (Ambassador of Permanent Mission of Thailand to ASEAN) and H.E. Mr. Vongthep Arthakaivalvatee (Deputy Secretary General, ASEAN) for the closing remarks. Also present in the Workshop were resource persons with disabilities mainly in the ASEAN region.



Group photo with ASEAN officials and partners

Speeches

Welcome Remarks



H.E. Le Luong Minh Secretary-General of ASEAN

Excellency Dr. Tej Bunnag, Chairman of the Asia Pacific Center on Disability,

Excellencies, Ambassadors,

Distinguished Guests, Ladies and Gentlemen,

I welcome and thank you all from the Permanent Missions to ASEAN, civil society and international organizations for joining us in today's "Workshop on Accessibility Principles, Standards and Design". As we are planning the renovation of existing facilities as well as the design of the future offices of the ASEAN Secretariat, this Workshop is part of our efforts to ensure that the infrastructure, facilities, and policies of the ASEAN Secretariat based on the best practices of our region in integrating the principles of accessibility and inclusive design are responsive to the needs of persons with disabilities and the requirement for their empowerment.

Persons with disabilities are uniquely positioned to advise us of the different ways of ensuring their access, not just on decision-making and development of policies and programmes, but also on practical matters such as inclusive designs of facilities and infrastructures. I would like to express my special gratitude to those representing organizations of persons with disabilities for their participation.

Ladies and gentlemen,

ASEAN has had long standing efforts and initiatives to promote an inclusive ASEAN Community, grounded both on the 2015 Roadmap for the ASEAN Community and ASEAN Community Vision 2025. Key regional instruments include the Bali Declaration on the Enhancement of the Role and Participation of the Persons with Disabilities in the ASEAN Community, the Mobilization Framework of the ASEAN Decade of Persons with Disabilities, the ASEAN Declaration on Strengthening Social Protection, the Regional Framework and Action Plan to Implement the ASEAN Declaration on Strengthening Social Protection, and the

Regional Plan of Action on the Elimination of Violence against Women, and the Regional Plan of Action on the Elimination of Violence against Children.

Aside from adopting a cross-sectoral and inter-pillar approach across the three pillars of the ASEAN Community, the key challenge is in implementing the specific policies and programmes that empower persons with disabilities.

The Strategic Framework on Social Welfare and Development 2016-2020 identifies persons with disabilities as one of the key priority areas. Key initiatives include the establishment of platforms for sharing knowledge, best practices and networking. The implementation of the UN Convention on the Rights of Persons with Disabilities, and the monitoring and evaluation of the ASEAN Mobilization Framework of the ASEAN Decade of Persons with Disabilities 2011-2020 will be enhanced. Specific initiatives will also be undertaken on the social protection for persons with disabilities in times of climate change—related crises, disasters and other environmental changes.

The promotion and protection of the rights of women and children with disabilities will be part of the 2012-2016 work plan of the ASEAN Commission for the Promotion and Protection of the Rights of Women and Children. A specific project is on setting performance standards on service delivery for children with disabilities.

The ASEAN Intergovernmental Commission on Human Rights has conducted two successful regional dialogues on the mainstreaming of the rights of persons with disabilities. Currently, the Commission has agreed in principle to establish a task force on the mainstreaming of the rights of persons with disabilities in the ASEAN Community.

Moving forward with a more integrated approach, all these three ASEAN mechanisms have identified the work on persons with disabilities as a common agenda for collaboration and partnership.

Under their 2016-2020 Work Programme, the ASEAN Labour Ministers are developing the ASEAN Guidelines for Corporate Social Responsibility on Labour, which includes specific recommendations on ensuring the inclusion of person with disabilities in the labour market.

Excellencies, Ladies and Gentlemen,

With such progress in our efforts in building an inclusive ASEAN, we recognize that much more needs to be done to promote the active participation of persons with disabilities in further consolidating our people-oriented, people-centered Community. The Workshop today provides a forum for broad-based consultations and discussions on the issues. We look forward to benefiting from your frank and candid discussions and I wish the workshop successful deliberations.

Thank you!

Opening Remarks



H.E. Dr. Tej Bunnag
Chairman, Executive Board
Asia-Pacific Development Center on Disability (APCD)

Excellency Mr. Le Luong Minh, Secretary-General of ASEAN,

Excellency Dr. AKP Mochtan, Deputy Secretary-General of ASEAN for Community and Corporate Affairs,

Excellency Mr. Vongthep Arthakaivalvatee, Deputy Secretary-General of ASEAN for Socio-Cultural Community,

Excellency Ambassador Busadee Santipitaks, Permanent Representative of Thailand to ASEAN,

Excellency Ambassador Min Lwin, Permanent Representative of Myanmar to ASEAN,

Colleagues of the Committee of Permanent Representatives to ASEAN,

Distinguished Guests, Friends and Colleagues, Ladies and Gentlemen,

A very good morning to all of you. It is a great honor for me to join H.E. Mr. Le Luong Minh, Secretary-General of ASEAN in welcoming you all.

First of all, I would like to thank the ASEAN Secretariat for co-organizing the "Workshop on Accessibility Principles, Standards and Design" at the ASEAN Secretariat Building. Your commitment and contribution are essential in promoting disability-inclusive development in the ASEAN region. I appreciate the support of the Government of Thailand through the Permanent Mission of Thailand to ASEAN and the Ministry of Social Development and Human Security to contribute continuously towards the empowerment of persons with disabilities in this region. My sincere thanks and appreciation also go to all the participants for your presence and participation which will make this Workshop even more significant for our ASEAN community.

Ladies and Gentlemen,

In line with the provisions of the ASEAN Charter and other relevant documents of ASEAN, this Workshop has profound meaning, for this is the first workshop of its kind, making

it a great opportunity for ASEAN Secretariat officials and other colleagues from all the ASEAN Member States to share information and knowledge on accessibility principles, standards and design. I believe that the findings from this Workshop will provide useful technical inputs which go towards a sound basis for a truly inclusive ASEAN Secretariat buildings.

In order to ensure a disability-inclusive ASEAN community, we need to accelerate the inclusion of disability in all areas. Another thing that I would like to emphasize is that most of the invited resource persons for this Workshop are those with disabilities from the ASEAN region.

It is my strong hope that as a result of this Workshop, we can have meaningful and lively exchanges and develop concrete steps to be taken towards a truly inclusive, accessible and practical ASEAN Secretariat buildings. This can only be realized when we collaborate from the very beginning with resource persons with disabilities in the consultation and construction process.

In closing, I wish to reiterate that APCD, in partnership with the ASEAN Secretariat and the Government of Thailand, will continue to pursue this collaboration in order to achieve our common goal of a disability-inclusive ASEAN Community.

Once again, I warmly welcome you all to this Workshop. Thank you very much.

Closing Remarks



H.E. Ms. Busadee Santipitaks
Permanent Representative of Thailand to ASEAN

H.E. Dr. Tej Bunnag, Chairman of the Executive Board of APCD,

H.E. Mr. Vongthep Arthakaivalvathee, Deputy Secretary-General of ASEAN for Socio-Cultural Community Affairs,

Members of the Committee of Permanent Representatives,

Distinguished Participants,

Ladies and Gentlemen,

It is indeed an honor for me to deliver the closing remarks at today's "Workshop on Accessibility Principles, Standards and Design".

This Workshop is indeed timely, and I wish to extend my sincere congratulations to the organisers, especially the APCD and the ASEAN Secretariat, together with their partners, for successfully convening this workshop. I also wish to congratulate the Speakers who were carefully chosen for all the sessions. I am confident that all the participants, including myself, have benefitted tremendously from this Workshop. I hope that the results of today's deliberations will be widely disseminated.

The Workshop has fulfilled its objective in helping us to raise awareness and learn about R-E-C-U and start a culture of accessibility, on a very important subject - promoting high quality of life and equitable access. More importantly, the deliberations have helped us move towards building an inclusive ASEAN Community, which is in line with the ASEAN Vision 2025 and its Blueprints. Moreover, the issue concerning disability is cross cutting in nature — as it addresses the question of accessibility, empowerment, employment, inclusiveness, and also dignity. In addition, the Workshop addressed extensively the various aspects relating to promoting accessibility principles and universal designs in our physical environment, as well as developing information and communication technologies accessibility for persons with disabilities. I hope follow-up activities can be pursued among the network of participants in the respective ASEAN countries.

With approximately 17 million persons with disabilities across our region, more work still needs to be done. Mainstreaming persons with disabilities in ASEAN requires joint efforts. The ASEAN Secretariat, can certainly lead a good example in creating more accessible environments. And it has done so today. More concretely we hope that by 2020, we will be able to see a new building of the ASEAN Secretariat, which is not only bigger and more modern, but a building which is accessible for all. I also hope that there will be a user friendly ASEAN Secretariat website which will enable persons with disabilities to access and learn more about ASEAN.

Moreover, the Workshop held today not only reflects Thailand's continuous commitment to promote better lives and accessibility for all, but it also sets a good example of how government policies can be implemented in partnership with regional bodies, international organisations, and stakeholders to achieve our common objective. It is important that governments, international organizations, and stakeholders join forces together to build a more inclusive society which responds to the need and create opportunities for all – persons with disabilities, the elderly, women and children. Only by achieving this, can we become a truly people-oriented, people-centered Community, more importantly, to be a disability inclusive Community. Only then, can we emerge stronger in the years to come. On our part, Thailand will continue to do so and work with other ASEAN Member States and other interested partners. Specifically, Thailand has advocated the friendly/universal design concept for the new ASEC building at the High-Level Task Force on Strengthening the ASEAN Secretariat and Its Organs which met a few years ago. I am particularly pleased to see the first steps taking place in that direction today.

To conclude, I can encourage all of us to support the theme of today's Workshop that we continue "Working together towards an accessible and inclusive ASEAN."

Thank you.

Closing Remarks



H.E. Mr. Vongthep Arthakaivalvatee, Deputy Secretary-General, ASEAN Socio-Cultural Community

H.E. Dr. Tej Bunnag, Chairman of the Asia-Pacific Development Center on Disability,

H.E. Busadee Santipitaks, Permanent Representative of Thailand to ASEAN,

Colleagues from the ASEAN Secretariat,

Distinguished guests, ladies and gentlemen,

It is my honor to share with you my thoughts as we close today's "Workshop on Accessibility Principles, Standards and Design". We have learned so much from the presentations of our distinguished panel of speakers, as well as the rich discussions that followed. We have learned about regulations and programmes in our region to promote the equality and accessibility for persons with disabilities, as well as successful implementation and achievements in meeting public and private facilities disabled—friendly from a rights-based approach. We have also learned that the establishment and implementation of minimum requirements, standards, access audit and wider accessibility to information, communication and technologies can only be effective with involvement of persons with disabilities.

I would like to echo one of the key messages of Secretary-General Le Luong Minh during the opening ceremony: that the active and meaningful participation of persons with disabilities is a key ingredient in ensuring the success of all these initiatives. Nothing should be done about them without them. It is they who are in a unique position to let us know of their needs and how to address such. And in today's Workshop, we have learned how to engage and benefit from 'inclusiveness' from the perspective of disability. For instance, a public-private-partnership (PPP) approach will be the key that will complement accessible, disabled-friendly design initiatives.

Ladies and gentlemen,

Let me tell you that this Workshop has provided us valuable feedback on how to make ASEAN Secretariat a more inclusive institution. Our plans to improve our infrastructures, facilities, and services are now better informed. On this point, let me emphasize that ensuring inclusivity is everybody's responsibility. And we at the ASEAN Secretariat is no exception. That is why I am thankful for and appreciative of initiatives such as the Workshop today, which involves us here at the ASEAN Secretariat and I hope that this is the beginning of the journey that inspires us all in ASEAN Member States to follow suit. I hasten to add also that what we do here is along the same line not only of the ASEAN Vision 2025 but also of the Sustainable Development Goals (SDGs), where we strive to do our best to "Leave No One Behind".

In closing, allow me to express our sincere appreciation to the Asia-Pacific Development Center on Disability, with the support of the Government of Thailand, for being instrumental in the successful conduct of this workshop. It is through APCD's consistent engagement with ASEAN that continues to bring the spotlight on issues faced by persons with disabilities. I look forward to more activities such as this as we from the ASEAN Secretariat contribute to a more inclusive ASEAN Community.

| inclusive ASEAN Community. | | |
|----------------------------|------------|--|
| | Thank you. | |
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Programme

Workshop on Accessibility Principles, Standards and Design

ASEAN Secretariat, Jakarta, 29 July 2016

| 08:30-09:15 | Registration | | |
|-------------|---|--|--|
| 09:15-09:30 | Opening Welcome Remarks H.E. Mr. Le Luong Minh Secretary General of ASEAN Opening Remarks H.E. Dr. Tej Bunnag Chairman, APCD | | |
| 09:30-09:45 | Group Photo | | |
| 09:45-10:30 | Accessibility Principles and Standards Mr. Jasper Rom Community Development Manager, APCD | | |
| | Mr. Don De Vera Architect, United Architect of the Philippines | | |
| 10:30-11:15 | Users' Perspective on Accessibility & How to Conduct Access Audit Mr. Krisana Lalai President, Friendly Design for All Foundation of Thailand | | |
| | Mr. Jaka Anom Ahmad Yusuf Tanukusuma Senior Trainer, Luminosity Training and Consulting of Indonesia | | |
| | Ms. Siriporn Praserdchat Logistics Officer, APCD | | |
| 11:15-11:45 | Accessible Information and Communication Technologies Mr. John Honney Consultant, The Nippon Foundation | | |
| | Mr. Tetsuya Kikyo Project Coordinator, The Nippon Foundation | | |
| 11:45-12:15 | Future Prospect Mr. Jasper Rom Community Development Manager, APCD | | |
| 12:15-12:30 | Closing Remarks H.E. Busadee Santipitaks Permanent Representative of Thailand to ASEAN | | |
| | H.E. Vongthep Arthakaivalvatee Deputy Secretary-General of ASEAN | | |
| 12:30 | Lunch | | |

Presentations

Accessibility Principles

Mr. Jasper Rom

Community Development Manager Asia-Pacific Development Center on Disability





Accessibility is a right and a principle, recognized by the UN Convention on the Rights of Persons with Disabilities

Article 3 - Accessibility - as one of the 8 General Principles

Article 9 - Accessibility: To enable persons with disabilities to live independently and participate fully in all aspects of life, States Parties shall take appropriate measures to ensure to persons with disabilities access, on an equal basis with others, to the physical environment, to transportation, to information and communications, including information and communications technologies and systems, and to other facilities and services open or provided to the public, both in urban and in rural areas.



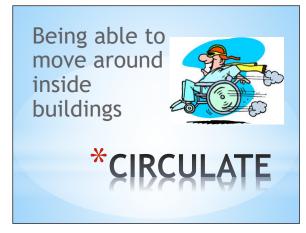
*RECU PRINCIPLE

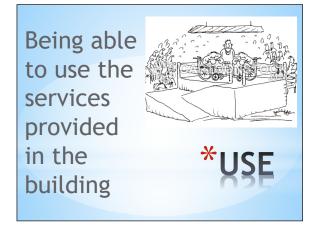
R - REACH
E - ENTER
C - CIRCULATE
U - USE

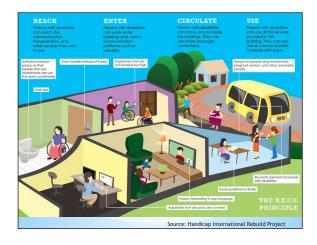
*Principles of Accessibility













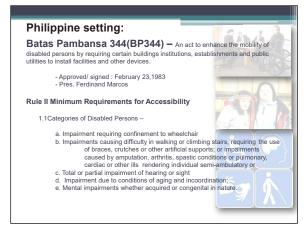


Technical Specifications for Accessible Facilities

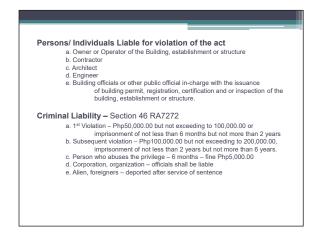
Ar. Don G. De Vera

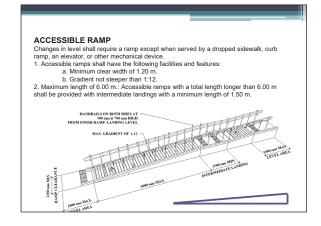
Committee on Accessibility
United Architects of the Philippines

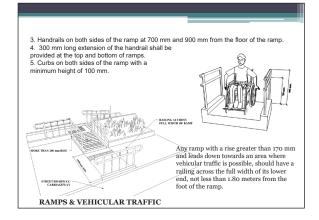


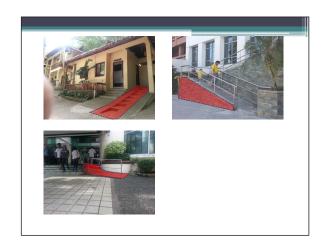


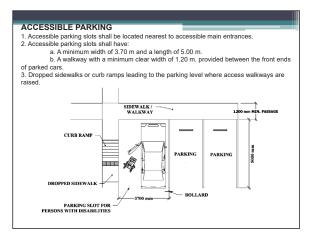


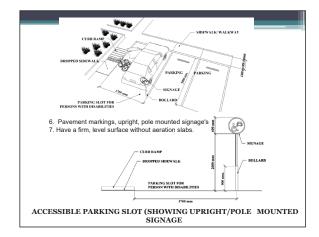


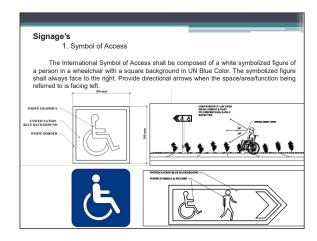


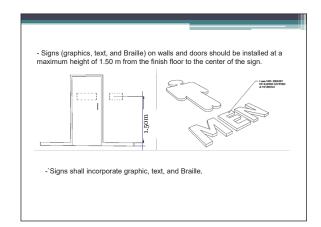


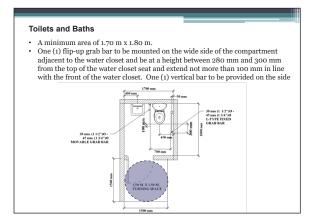


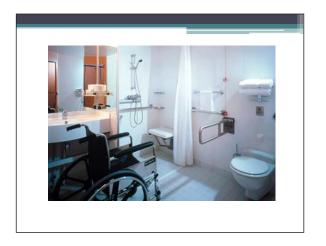


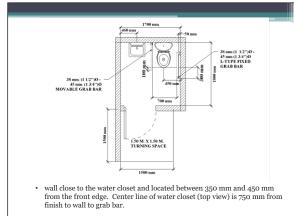


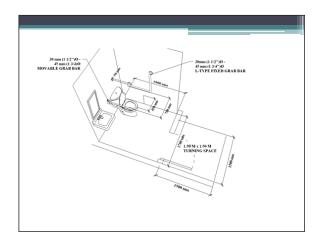


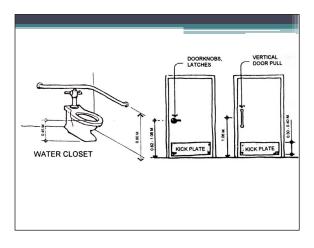


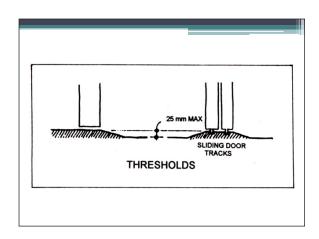


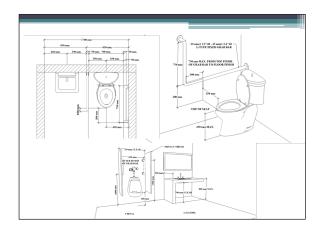


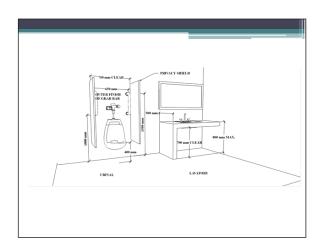














Slip Resistant Materials

- Slip resistant materials shall have a Coefficient of Friction of 0.6 for $\,$ level surfaces and 0.8 for sloping surfaces (ASTM).

- If carpets or carpet tiles are used on a floor surface: it shall be securely attached; have a firm cushion, pad, or backing; have a level loop, textured loop, level cut pile, or level cut/uncut pile texture; maximum pile thickness shall be 13 mm; Exposed edges of carpet shall be fastened to floor surfaces and have trim along the entire length of the exposed edge;











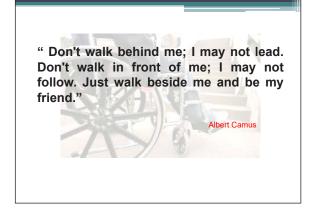












How to Conduct Accessibility Audit

Mr. Jaka Anom Ahmad Yusuf Tanukusuma

Resource Person Luminosity Training and Consulting of Indonesia

How to conduct Accessibility Audit

By: Jaka Ahmad

Understanding of Accessibility Audit

- An access audit rates an existing building against given criteria for usability and accessibility. It involves not only the issue of ready movement to and around the building, but also the use by people with sensory or intellectual disabilities of the services, which the building provides (NDA, 2002).
- The purpose of an access audit is to establish how well a
 particular building or environment performs in terms of
 access and ease of use by a wide range of potential users,
 including people with disabilities, and to recommend
 access improvements (Bright and Sawyer, 2004)

- The access audit of a building and its setting is the starting point for a planned programme of access improvements. Access auditing involves an inspection of a building or environment to appraise its accessibility - judged against predetermined
- Access audits give a snapshot of an existing building at a point in time. They are a useful starting point in assessing the current state of accessibility and usability of existing buildings (Centre for Accessible Environments, 2004).

What is "Accessible"?

"A facility will be considered accessible if a person could come in, use and leave the facility independently and savely"

Preparation of Accessibility Audit

- 1. Assemble the auditor team
- 2. Create Accessibility Audit guideline
- 3. Meeting and Survey
- 4. Audit planning and route

Assemble the auditor team

- Auditor members has to possess the basic knowledge of standart rule for accessibility.
- The team has to consist of people with various disabilities (at least: sensoric, motoric, intelectual or those who understands intelectual and cognitif behaviour)
- Involving users are more important than technical experts.
- Members has to have multi-perspective of their immpairment group, such as gender, level of immpairment and the culture of disabilities.
- Number of team members will depend on the time and area of audit.

Create Accessibility Audit guideline

- Refer to Peraturan Menteri Pekerjaan Umum Nomor 30/PRT/M/2006
- Refer to the building design and plan
- Each auditors develope their own guidance, base on the standart and perspective
- Guidance does not consist of technical measurement, but a reminder of what needs to check
- Guidance follows the audit route
- The guidance should be able to be apply in different location of the building with minor modification
- Also include non physical accessibility and emergency evacuation plan and features

Meeting and Survey

- Meeting with client: to determine the purpose of the audit, to determine the aspect, get familiar with the area, to plan the audit in detail
- Survey: How big is the area, how many floors, what are the existing barriers, consider the time of audit.
- Auditor meeting :Compile the guidance, scenario and route, reporting

Equiptment

- Auditor Guidance
- Notes/recorder
- Camera
- Measurement toolssuch as water pass, light meeters
- Other tools needed to support the scenario

Reporting

- Profile of auditors
- Narative report, based on the experience of the auditors.
- Describe in details what was the hazard and and the missing features
- Clear recommendation on what needs to be improve

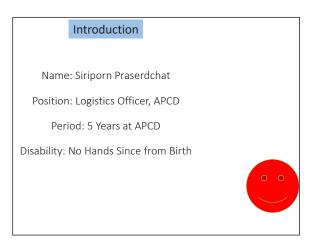
Accessibility on My Own Perspective

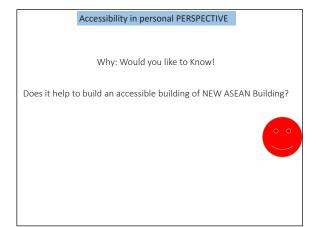
Ms. Siriporn Praserdchat

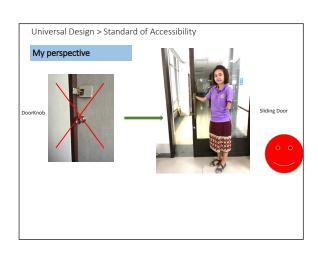
Logistics Officer

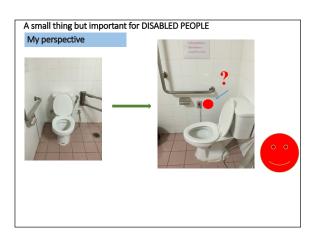
Asia-Pacific Development Center on Disability

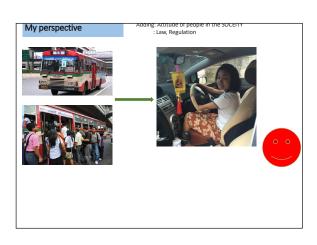
Accessibility on my own PERSPECTIVE Workshop on Accessibility Principles, Standards and Design ASEAN Secretariat, Jakarta 29 July 2016











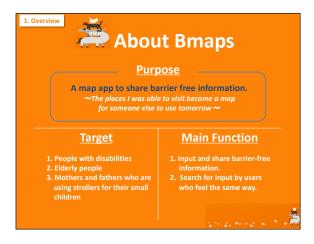
Bmaps: An Innovative Accessibility Guide

Mr. Tetsuya Kikyo, Project Coordinator, The Nippon Foundation Mr. John Honney, Consultant, The Nippon Foundation











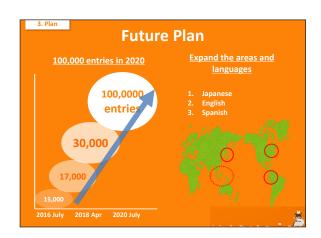














Future Prospects

Mr. Jasper Rom

Community Development Manager Asia-Pacific Development Center on Disability

FUTURE PROSPECTS

Workshop on Accessibility Principles, Standards and Design

SUMMARY OF THE WORKSHOP

- Accessibility is a right and principle recognized by UN CRPD
- The RECU principles of accessibility are: Reach, Enter, Circulate, and Use
- The minimum standards on accessibility include accessible ramps, toilets, non-skid floor, signage, and parking space which follows technical specification standards.

SUMMARY OF THE WORKSHOP

- building is, identify areas for improvement, and use as a basis for planning accessible designs.
- Different perspectives of diverse persons with disabilities should be considered in the design of accessible facilities.

POINTS TO CONSIDER FOR NEXT STEPS

- Ensure persons with disabilities are involved and consulted in the design process of the new ASEAN Secretariat building
- construction process

 Ensure that various types of disabilities are considered in the accessibility designs
- Ensure that the access features are according to accessibility design standards

POINTS TO CONSIDER FOR NEXT STEPS (INPUTS/IDEAS FROM THE PARTICIPANTS)

- Develop an accessibility guidelines
 Ensure information and communication accessibility and promote positive attitudes towards persons with disabilities

- If you do something, publicize it

 Address challenges in implementing accessibility and disability related laws

 Public campaign on accessibility using social media, setting good examples

Photos



Group photo with partners after the Workshop



Dignitaries present at the Workshop



Workshop participants with and without disability



Persons with disability registering for the Workshop



Presentation on 'Accessibility Principles and Technical Specifications for Accessible Facilities'



Sharing experiences on accessibillity by resource persons with disabilities



Workshop attendees participating at the open forum



Guest speakers exchange views at the Workshop













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