#### REPORT ON

# Workshop on Community-Based Inclusive Development in Mongolia

"Хөгжлийн бэрхшээлтэй хүмүүсийг хамт олонд нь хамруулан хөгжүүлэх" семинар





MINISTRY OF POPULATION DEVELOPMENT AND SOCIAL PROTECTION



MINISTRY OF HEALTH















#### Report on Workshop on Community-Based Inclusive Development in Mongolia

#### Organized by

Ministry of Population Development and Social Protection of Mongolia Ministry of Health of Mongolia





#### In Collaboration with

National Rehabilitation and Development Center of Mongolia United Nations Economic and Social Commission for Asia and the Pacific (ESCAP) World Health Organization (WHO) Asia-Pacific Development Center on Disability (APCD) World Bank Japan International Cooperation Agency (JICA) CBR Asia-Pacific Network















Tuushin Hotel, Ulaanbaatar, Mongolia

27-28 March 2014

This report is available in a text format for persons with visual impairments and blind persons. Please contact info@apcdfoundation.org for further details.

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Group Photo of Participants -

# SUMMARY REPORT

Held in Ulaanbaatar on 27-28 March 2014, the Workshop on Community-Based Inclusive Development in Mongolia was conducted by the Government of Mongolia through the Ministry of Population Development and Social Protection (MPDSP) and the Ministry of Health in cooperation with the National Rehabilitation and Development Center of Mongolia, the United Nations Economic and Social Commission for Asia and the Pacific (ESCAP), the World Health Organization (WHO), the Asia-Pacific Development Center on Disability (APCD), the Japan International Cooperation Agency (JICA) and the Community-Based Rehabilitation Asia-Pacific Network.

Participants, particularly those with disabilities expressed their full support for the workshop because they were able to exchange ideas and opinions with various sectors, including the government, community stakeholders, the business sector, and medical professionals about issues relating to the concept of Community-Based Inclusive Development (CBID). Participants with disabilities in rural areas indicated their desire to learn more about CBID and strengthen their networks.



Opening Ceremony by Organizers



#### 27 March 2014

#### Session 1: Opening

09.00-09.30 Opening Remarks

-Mr. Amarsaikhan Duger (Director, Population Development Policy Coordinating Department, MPDSP)

-Mr. Chapal Khasnabis (Technical Officer, WHO)

-Mr. Akiie Ninomiya (Executive Director, APCD)

-Dr. Kenji Kuno (Senior Advisor, JICA)

Objectives and Outline of the Workshop

-Mr. Ghulam Nabi Nizamani (Resource Person, APCD)

Group Photo

MC: MPDSP

#### Session 2: Introduction of Disability

09:30-10:20	Disability from Different Perspectives (DET) / Q&A -Dr. Kenji Kuno (Senior Advisor, JICA)
10.20-10.40	Coffee Break
10:40-12:00	Disability from Different Perspectives (DET) / Q&A -Dr. Kenji Kuno (Senior Advisor, JICA)
12.00-13.00	Lunch

#### Session 3: CBR Guidelines and Key Components

13.00-14.20	CBR Guidelines in line with CRPD / Q&A -Mr. Chapal Khasnabis (Technical Officer, WHO)
14.20-14.40	Coffee Break
14.40-16.30	Empowerment Component & Environmental Component (Universal Design & Accessibility) / Q&A -Mr. Ghulam Nabi Nizamani (Resource Person, APCD)

#### Session 4: CBID and Business Collaboration

09.00-10.20	Disability-Inclusive Business / Q&A
	Mr. Ryuhei Sano (General Manager, APCD)
10.20-10.40	Coffee Break

#### Session 5: Multi-Stakeholders Collaboration

10.40-12.00	Networking and Collaboration at the Community Level / Q&A -Mr. Ghulam Nabi Nizamani (Resource Person, APCD)
12.00-13.00	Lunch
13.00-13.30	Networking and Collaboration at the National Level / Q&A -Dr. Batdulam Tumenbayar (Director, MPDSP)
13.30-14.50	Coffee Break
14.50-15.20	Networking and Collaboration at the International Level / Q&A -Mr. Chapal Khasnabis (Technical Officer, WHO)

#### Session 6: Closing

#### 15.20-16.00 Reflection:

- -Mr. Ghulam Nabi Nizamani (Resource Person, APCD)
- -Dr. Batdulam Tumenbayar (Director, Division of Development of People with Disabilities, MPDSP)

#### Closing Remarks:

- -Dr. Kenji Kuno (Senior Advisor, JICA)
- -Mr. Chapal Khasnabis (Technical Officer, WHO)
- -Mr. Akiie Ninomiya (Executive Director, APCD)
- -Mr. Amarsaikhan Duger (Director, Population Development Policy Coordinating Department, MPDSP)

# PRESENTATIONS



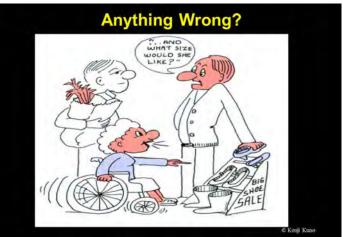
#### **DISABILITY FROM DIFFERENT PERSPECTIVES (DET)**

Dr. Kenji Kuno Senior Advisor, Japan International Cooperation Agency (JICA)





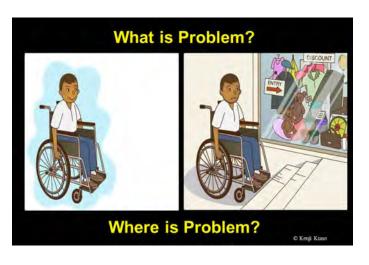




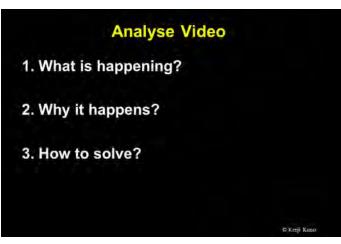






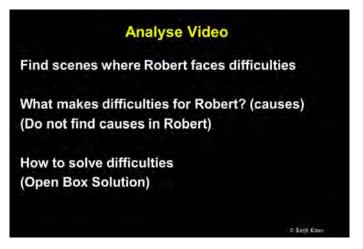














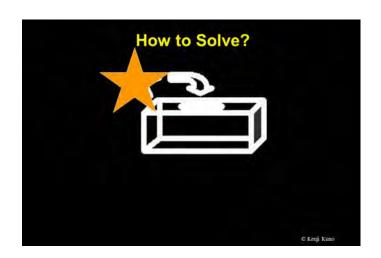


#### **Disability: Participation Restriction**

results from the interaction between persons with impairments and attitudinal and environmental barriers that hinders their full and effective participation in society on an equal basis with others (UN CRPD)

C Kenji Kuno





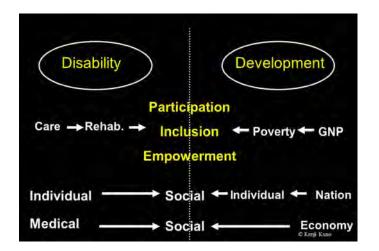


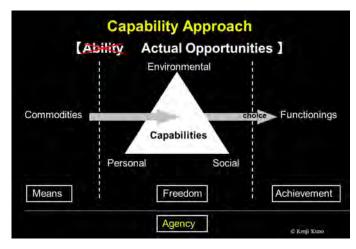






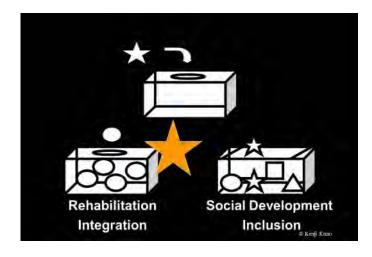
















Participants Sharing their Views in DET Session -

#### **CBR GUIDELINES IN LINE WITH CRPD**

Mr. Chapal Khasnabis, Technical Officer, Public Health and Innovation Team, Department of Essential Medicines and Health Products, World Health Organization



CRPD &



#### **CBR GUIDELINES**

#### **Chapal Khasnabis**

khasnabisc@who.int

"Uniting human diversity, with diversity intact"

37/3

Lack of access to livelihood opportunities, education and healthcare/rehabilitation services leads to lifelong liability



"Uniting human diversity, with diversity intact"

We need to be creative
We need to think outside the box and
do business beyond as usual



"Uniting human diversity, with diversity intact"

#### **Disability**



"Uniting human diversity, with diversity intact"

- · People with disabilities have generally:
  - · poorer health,
  - · lower education achievements,
  - · fewer economic opportunities
  - higher rates of poverty than people without disabilities
  - lesser opportunities to access benefit of various development initiatives/ programmes



Traditional approach is not working, needs a paradigm shift – Social Innovation

"Uniting human diversity, with diversity intact"

#### Social innovation

- Any new strategy, concept or idea that transforms the society especially by meeting the immediate social needs.
- Social innovation includes the social processes of innovation; such as microcredit, Ubuntu, distance learning or elearning.
- What about social innovation in disability sector?

#### Disability - Social Model

- ·Society makes people disabled.
- ·Need of the hour is to transform or reform the society/ community - Social Innovation.



"Uniting human diversity, with diversity intact"

Beyond person with disability



"Uniting human diversity, with diversity intact"

Social innovation CBID/ICD **CBR** Group/ Individual community

"Uniting human diversity, with diversity intact"

CBR: Mainstreaming disability at least in 4 key development sectors € "Uniting human diversity, with diversity intact"

Inclusive Who is disabled? One member with cancer or couple 2 or 3 "Uniting human diversity, with diversity

#### Beyond person with disability



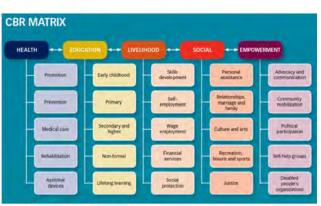
"Uniting human diversity, with diversity intact"



Empowerment

Inclusive

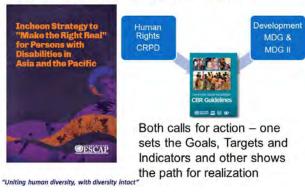
Source: Peter Coleridge



"Uniting human diversity, with diversity intact"

#### Make the Right Real especially for those who need it most

**Empowerment** 



#### Paradigm Shift - Empowerment

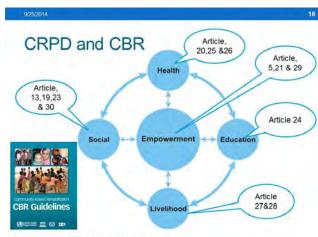


"Uniting human diversity, with diversity intact"

Once people with similar problems meet, they can come to realise that they have common problems and that there are common solutions



"Uniting human diversity, with diversity intact"



"Uniting human diversity, with diversity intact"

#### Goal 1: Reduce poverty and enhance work and employment prospects



"Uniting human diversity, with diversity intact"

But how?

#### 1. Organize - Individuals to groups



"Uniting human diversity, with diversity intact"

**Inclusive Group** 

Being together helps to minimize isolation and to increase mutual support. Feeling of togetherness is a prerequisite for group empowerment.



#### Self-help groups (SHG) or Disabled people's organisations (DPO) are the foundation of any good CBR programme



"Uniting human diversity, with diversity intact"

#### Common approach Disabled peoples need

- -Physiotherapy
- -Assistive devices
- Corrective surgery
- Education/schooling
- Accessible classroom and toilet
- >Accessible en comment
- >Vocationa Naining
- >Income

- >Income
- -Food
- Clothes
- -House
- -Water and To
- >Education
- >Treament & Cure
- Calipern hoes
- -Exercise

"Uniting human diversity, with diversity intact"

#### 3. Enable and equip Never ignore the value of the traditional sector



"Uniting human diversity, with diversity intact"

#### 3. Enable and equip Inclusive primary healthcare is a good asset



"Uniting human diversity, with diversity intact"

#### 2. Listen – Understand perception/problems



"Uniting human diversity, with diversity intact"

#### 3. Enable - equip



Mobility device



Skills training & IGP

"Uniting human diversity, with diversity intact"

#### 3. Enable and equip

Make sure devices are of good quality - fit for purpose



"Uniting human diversity, with diversity intact"

3. Enable and equip Early identification & intervention



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#### 3. Enable and equip Making optimum use of local resources



"Uniting human diversity, with diversity intact"

9/25/20

Engage – time for action.
 Negotiation with local Government



"Uniting human diversity, with diversity intact"

37/35

# 10 Action Points for CBID

"Uniting human diversity, with diversity intact"

Organize and empower the rights holders



"Uniting human diversity, with diversity intact"

#### 3. Enable and equip Rehabilitation services at the doorstep



"Uniting human diversity, with diversity intact"

#### 4. Engage – time for action

3% budget allocation from the local government.



Sustainable development

"Uniting human diversity, with diversity intact"

37/3

#### Planning, budgeting & resource mobilization



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#### Work with the duty bearers



"Uniting human diversity, with diversity intact"



"Uniting human diversity, with diversity intact"

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Every child with disability should have access to education as others
Local children local school – inclusive school



"Uniting human diversity, with diversity intact"

37/43

#### Living in the community as others



"Uniting human diversity, with diversity intact"

37/45

#### Document, evaluate and disseminate



"Uniting human diversity, with diversity intact"

#### Ensure everyone has access to healthcare, rehabilitation and assistive devices



"Uniting human diversity with diversity intest"

37/42

#### Access to market oriented skills training & job opportunities - a productive



"Uniting human diversity, with diversity intact"

37/4

#### Inclusive programme – focus more on activities which benefit everyone



"Uniting human diversity, with diversity intact"

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#### Conclusion

- · There is no one model of CBR;
- Address the primary problem (basic needs) first reduce poverty and enhance work and employment prospects;
- Meet disability specific needs such as rehabilitation and assistive devices
- Look beyond disability disability scenario is changing and changing very fast – CBR should continue to change accordingly, to remain relevant and effective;
- Be inclusive include other marginalized/disadvantaged groups and community at large;
- Invest in community-based initiatives there is no other way;
- Inclusive Community Development (ICD/CBID) is the way forward to ensure development and human rights for all – everyone everywhere – no one to be left behind.





Memorial Photo with Participants-

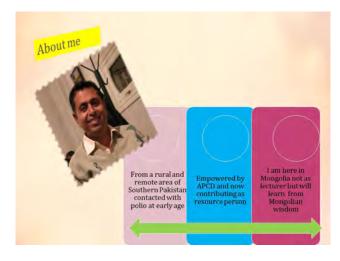
# 27-28 March

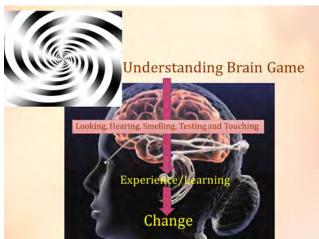
#### **EMPOWERMENT COMPONENT & ENVIRONMENTAL COMPONENT**

Mr. Ghulam Nabi Nizamani Resource Person, Asia-Pacific Development Center on Disability (APCD)

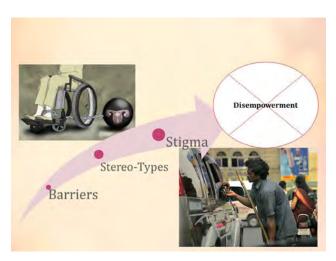






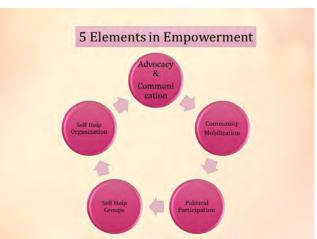








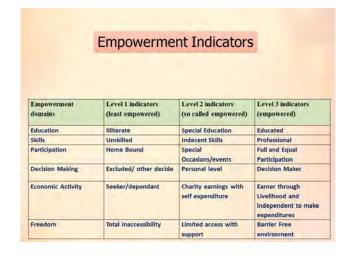


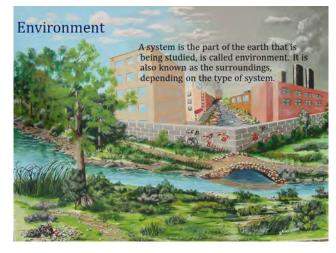










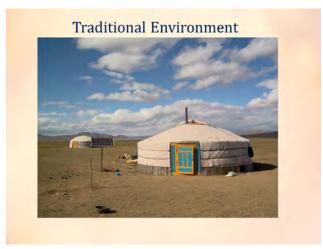




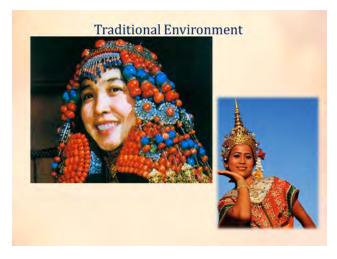
















#### Barriers

- Built in and Transport Barriers
- Information and Communication Barriers
- \* Thoughts and Attitudinal Barriers
- Policy or regulation Barriers



Accessibility = Any space ,
building, product, service as well as
information are designed in a way
to be accessible, usable ,
understandable and comfortable for
all people without discrimination.

Accessibility = creating a barrier
free environment for ALL people
with a disability!

#### Universal Design

- Universal design is a concept, approach, or goal to make products and the built environment universally usable by all people everywhere.
- Universal design is dependent on the culture of the people who will be using the specific built environment.
- Universal design may be different in each and every country because it is meant to be universally usable in that place.



# In Construction we don't think from beginning and not include persons with disabilities

#### Common Mistakes

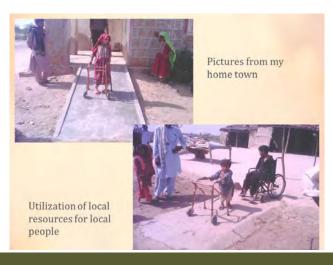


Some Accessibility features not usable



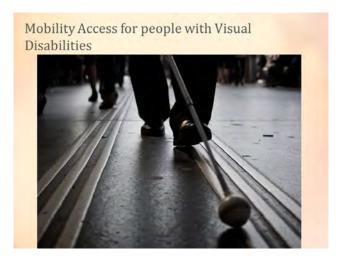


A school made accessible for persons with disabilities









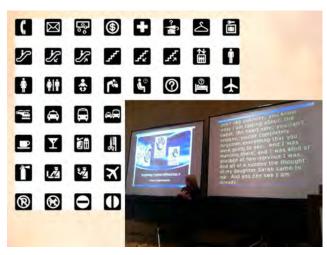
















## имминту-Based Inclusive Devel шээлтэй хумтуси 27-26 М 27-24 Т

#### **DISABILITY-INCLUSIVE BUSINESS**

Mr. Ryuhei Sano General Manager, Asia-Pacific Development Center on Disability (APCD)





#### Disability-inclusive Business

Mr. Ryuhei Sano General Manager Asia-Pacific Development Center on Disability



#### What is APCD?

- Established in Thailand by the Government of Thailand (Ministry of Social Development and Human Security) with support from the Government of Japan (Japan International Cooperation Agency)
- Managed by the APCD Foundation under the Patronage of Her Royal Highness Princess Maha Chakri Sirindhorn
- Endorsed by the United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)



Why Disability-Inclusive Business?



Asia-Pacific Development Center on Disability?



#### Regional Implementation Agency Endorsed by the United Nations





#### Incheon Strategy to Make the Right Real (2013-2022)

Asia-Pacific Development Centre on Disability will continue building the capabilities of persons with disabilities and multi-sectoral collaboration

with special attention to encouraging private sector engagement in disability-inclusive business...



#### Background (1)











#### Background (2)



**Environmental Issues / Concern** 

Disability Issues / Concern

#### Roundtable Talks on Disability-Inclusive Business (September 2011-August 2012)



Corporate Social Responsibility?

#### Ė

What is Corporate Social Responsibility (CSR)?

#### · European Union:

"A concept whereby companies integrate social and environmental concerns in their business operations and in their interaction with their stakeholders on a voluntary basis."

World Business Council for Sustainable Development:
 "Corporate Social Responsibility is the continuing
 commitment by business to behave ethically and
 contribute to economic development while improving
 the quality of life of the workforce and their families as
 well as of the local community and society at large"



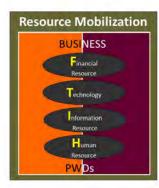
Perception of Corporate Social Responsibility







Basis of Disability-Inclusive Business







#### Go Beyond Corporate Social Responsibility (Definition of Disability-Inclusive Business)

"Disability-Inclusive Business" is an enterprise that has a positive impact on disability-friendly environment, communication, attitude, policy and regulation.

It is an emerging business trend that strives to address disability, work and employment from the perspective of persons with disabilities as customers, employees, employers, and entrepreneurs. In general, an enterprise is described as a disability-inclusive business if it matches the following criteria:

- 1.It incorporates the principles of accessibility into each of its business aspects.
- 2.lt offers disability-friendly products, communication and services that replace those which are non disability-friendly.
- 3.It has made a commitment to disability principles according to the United Nations Convention on the Rights of Persons with Disabilities in its business policies.

Unanimously adopted at the inclusive Bouinets Roundtable Talk on Hating System, as the Asia 4 solfic Development Center on Olsability, Bangkok, Thailand, 1 February, 2012



Value Chain and Disability Inclusive Business

Procurement

Product / Service Development

Distribution

Sales & Marketing

**Customer Service** 



Disability Perspective

to Asia-Facilis Development Center on Olcability, Bangkok, Thailand, 1 Feliavary, 2012



What are we doing on Disability-Inclusive Business?



Disability-Inclusive Business Project



What is Pioneering Movement (Rural Accessibility)







What is Pioneering Movement (Disability-Inclusive Agribusiness Project)













APCII What is Pioneering Movement (Disability-Inclusive Business Award Project)











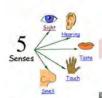
What have we learned on Disability-Inclusive Business?







5 senses: Uniqueness of Persons with Disabilities









**Business Assets &** Opportunity

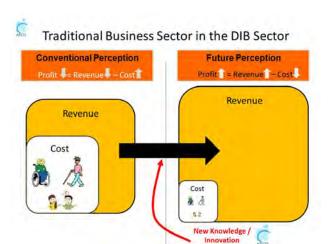
What can catch the interest from the business sector

Disability-Inclusive Business View on PWDs 1. Customer/Consumer with dis Abilities 2. Supplier / Employee with disAbilities 3. Employer/Entrepreneur with de Abilities

Traditional Business View on PWDs

Poor / No Purchasing Power
 Less Productive / Unhealthy
 No Skills / Management





#### Thank you !!!

www.apcdfoundation.org



Introducing Disability-Inclusive Business Concept to Participants



#### NETWORKING AND COLLABORATION AT THE COMMUNITY LEVEL

Mr. Ghulam Nabi Nizamani Resource Person, Asia-Pacific Development Center on Disability (APCD)





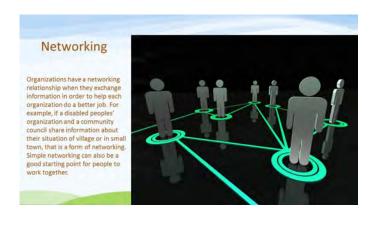


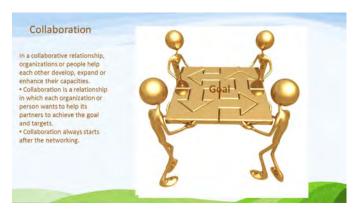








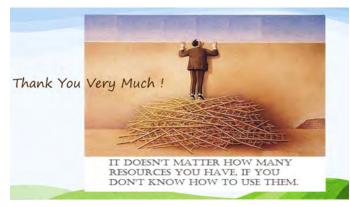














Participants Receiving the Certificate

#### NETWORKING AND COLLABORATION AT THE NATIONAL LEVEL

Dr. Batdulam Tumenbayar Director,



MINISTRY OF POPULATION DEVELOPMENT AND SOCIAL PROTECTION

Division of Development of People with Disabilities,

Ministry of Population Development and Social Protection of Mongolia



#### COLLABORATION BETWEEN STATE AND NON-STATE ORGANIZATIONS AND NETWORKING

Ministry of Population Development and Social Protection
T. BATDULAM, Head of Department of Development of
Persons with disabilities

#### **Disability Policy Council**



#### Networking of Community Based Rehabilitation for the persons with disabilities

- Established local CBR committee in each aimag (province) and districts /21 aimags and UB 9 districts/ by the Order of aimag/district Governors. Consists of 5-7 members in the committee including health, education and labor sectors and DPOs.
- Local CBR Coordinator exist in each aimag and district.
- Established CBR Coordinating Committee at national level in the Ministry of Health. /Order No.216 of Minister of Health/

#### Collaboration between state and nonstate organizations

- Mongolia ratified to the UN Convention on the rights of the persons with disabilities in 2009.
- Human Rights Commission and Disabled People's Organizations actively collaborated to let Mongolia ratify UNCRPD.
- Disability Policy Council is established at the Ministry of Population Development and Social Protection in order provide collaboration between state and non-state organizations, headed by Vice Minister.

#### Milestones of Community Based Rehabilitation for the persons with disabilities (CBR)

- 1991 CBR is introduced by WHO and AIFO INGO.
- 1998 CBR had brand name "Tegsh Duuren" /Full Equality/
- 1999-2007 CBR covered in western and gobi region of Mongolia and Ulaanbaatar 8 districts
- 2008-2010 CBR covered in eastern and central region of Mongolia and Bagahangai district of Ulaanbaatar city
- 2011 CBR became National program /Order No.216 of Minister of Health, July 2011/

#### **Networking of National CBR Program**



#### Further planned actions

According to the Government resolution No. 80, March 14 2014

- •Launched Incheon Strategy in March 26, 2014
- •Establish National Coordinating Committee
- •Elaborate, approve and implement first Five year's plan of action to implement Incheon Strategy

### THANK YOU FOR YOUR COLLABORATION



Group Photo of Organizers -



#### NETWORKING AND COLLABORATION AT THE INTERNATIONAL LEVEL

Mr. Chapal Khasnabis
Technical Officer,
Public Health and Innovation Team,
Department of Essential Medicines and Health Products,
World Health Organization





#### Chapal Khasnabis

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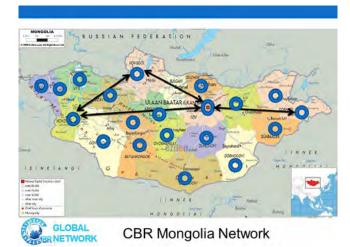




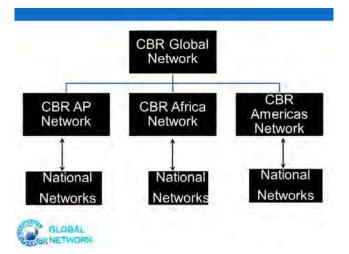


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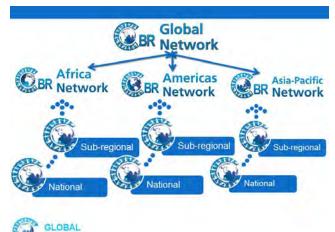


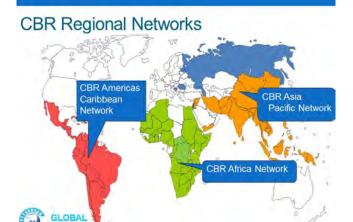


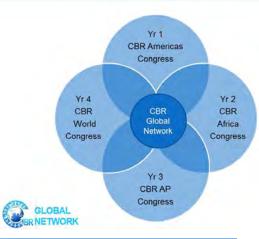














Launching of the CBR Guidelines







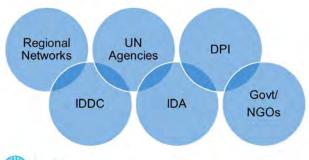


20 executive members from UN, Government, NGO and DPO

Registered as an independent organization in Bangkok, Thailand



#### Partnership/collaboration





## Thank you



# MEDIA COVERAGE





Broadcast on 27 March 2014

# PHOTO GALLERY



Group Photo of Organizers -



Certification Presentation for Participants -



Over 800 Participants Attending the Workshop



Participants Sharing their Views



Exhibition of Products by Persons with Disabilities







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